Selecting Cloud Service Providers

- Read the terms of service, as well as the security and privacy policies carefully. Choose a service that matches the relevant security and privacy requirements.
- Check whether the service provider has the rights to use, disclose or make public sensitive data owned by the user.
- Ensure that the service provider puts in place adequate measures to protect and encrypt sensitive data.
- Ensure that the data can be safely and permanently erased upon service cancellation.
- Understand whether and how the data and service can be migrated to another service provider.

Guidelines to Cloud Service Users

- Perform regular backups for data stored on the cloud.
- Prudently evaluate the necessity of storing sensitive data on the cloud.
- Classify users into groups by roles and assign them with different access rights.
- Encrypt sensitive data prior to transmission to the cloud.
- Adopt strong authentication and use different passwords for different services.

For details, please visit the InfoSec website at: www.infosec.gov.hk