

# Cybersecurity Service Providers Connect Programme

## Recruitment Briefing Webinar

HKCERT CONNECT Programme Coordination Team



Hong Kong Computer Emergency  
Response Team Coordination Centre  
香港網絡安全事故協調中心

Hong Kong Computer Emergency Response Team Coordination Centre (HKCERT)

## 香港網絡安全事故協調中心

Handled **15,010** cybersecurity incidents in the past year, marking a YoY increase of **66%**

過去一年處理 **15,010** 宗網絡安全事故，年增幅 **66%**

Cybersecurity Alert **Monitoring and Warning**  
網絡安全警報 **監測及預警**

Cybersecurity **Incident Reporting and Response**  
網絡安全事故 **報告及求助**

Cybersecurity **Defense Guidelines**  
網絡安全 **防禦指引**

Raising **Cybersecurity Awareness**  
提高網絡 **安全意識**

# SMEs Cybersecurity Connection Programme



- Cooperated with SME associations
- Organized cybersecurity seminars
- Published SMEs incident response guideline, downloads reach **12,600+**



香港中小型企業聯合會 HONG KONG SMALL AND MEDIUM ENTERPRISES ASSOCIATION  
 HKEIA 香港電子業商會  
 Employers' Federation of Hong Kong 香港僱主聯合會  
 HKS 香港電腦學會  
 The Hong Kong Printers Association 香港印刷業商會  
 Hong Kong Opto-Mechatronics Industries Association 香港光機電行業協會  
 HKSTLA  
 Hong Kong General Chamber of Commerce 香港總商會 1861  
 HKEJA 香港珠寶玉石廠商會  
 Hong Kong Jewellers' & Goldsmiths' Association 香港珠石玉器金銀首飾業商會  
 Federation of Hong Kong Industries 香港工業總會 FHKI  
 Hong Kong Gold & Silver Ornament Workers & Merchants General Union 香港金銀首飾工商總會  
 THE HONG KONG INSTITUTE OF ENGINEERS 香港工程師學會  
 THE LAW SOCIETY OF HONG KONG 香港律師會  
 115th ANNIVERSARY  
 SME Global Alliance 中小企國際聯盟

# HKCERT's Cybersecurity Services for SMEs

## HKCERT為中小企提供的網安服務



主頁

### 評估你的網絡保安狀況。

你的評分是

# 29

(日期: 2021年08月26日 15時21分32秒)

分數	表現
32至26	保安十分充足
25至19	保安充足
18至11	保安須加強
10至3	保安鬆懈
2至-5	保安十分鬆懈

Enterprise Cybersecurity Assessment Tool  
企業網絡安全評估工具



## FIGHT Ransomware

### 齊抗勒索軟件

Anti-Ransomware Webpage  
齊抗勒索軟件專頁



## 網絡釣魚 全城防禦

Phishing, Quit!

All-Out Anti-Phishing  
網絡釣魚測驗專頁



hkpc HKCERT

### HKCERT Advisory Group Meeting (SME)

中小企諮詢專組



## Subscription

### 服務

- 成功登記的用戶，可以免費收到電郵形式的即時網絡保安警報及每月出版之資訊保安報。我們的電郵將以PGP密碼匙簽署，請用我們的PGP公眾密碼匙查核有關郵件，以確保該郵件由香港網絡安全事故協調中心發出。

SMS and Email Alerts  
SMS及電郵警報



## 共建安全網絡 2024

### 「全城攜手 網安在手」

#### 網上研討會

2024年5月10日  
下午2時15分至5時正

立即登記

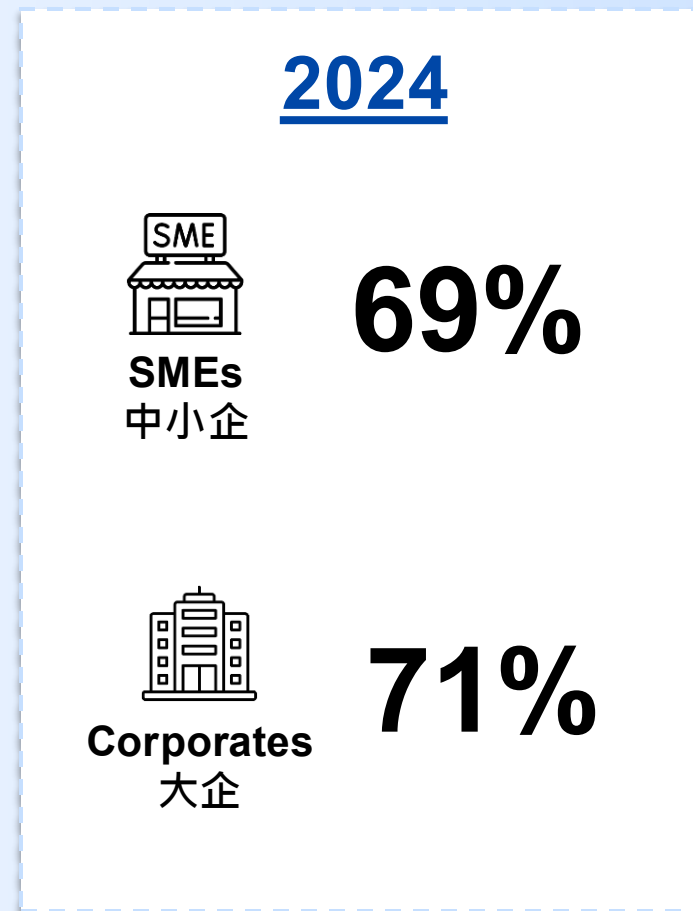
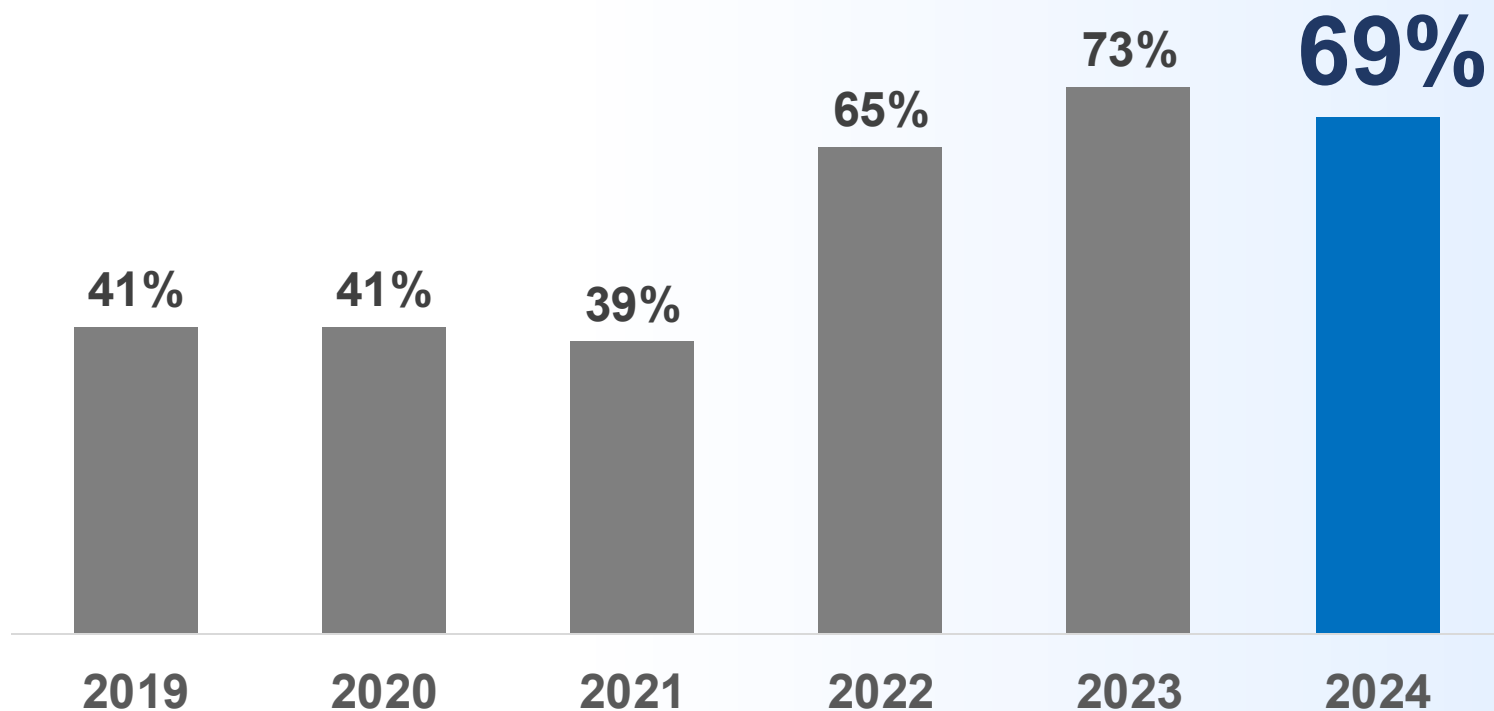
Cybersecurity training and seminars  
網絡安全培訓及研討會

# Overall Incidence of Cybersecurity Attacks

## 網絡安全攻擊的發生率



% of companies encountered Cybersecurity Attacks in past 12 months  
在過去12個月內有遇到網絡安全攻擊的企業百分比



# Cybersecurity Service Providers Connect Programme

## 網絡安全服務供應商聯動計劃

〰 A dedicated website, providing a list of categorized and qualified cybersecurity service providers, to connect providers with local enterprises or institutions, simplify the process of searching for cybersecurity solutions, and jointly enhance the development of local cybersecurity ecosystems. 〰

### Provider List Page

- 4 Service Categories
  - Internet Security Solution
  - Cybersecurity Assessment Service
  - Managed Security and Incident Response Service
  - Cybersecurity Training Service

### Provider Information Page

- Introduction, Services and Solutions
- Contact Information
- Successful Cases

### Cybersecurity Resource Hub Page

- Cybersecurity Solutions Guide / Quiz
- SME Cybersecurity Best Practices



# Four Service Categories

## 四大服務類別

### 01 Internet Security Solution

It is designed to provide comprehensive protection during Internet use, to **protect the security of businesses and individuals when using the Internet**. These solutions include firewalls, encryption technologies, intrusion detection systems, and more. The purpose is to prevent cyber attacks and data breaches and to ensure the security of information and systems.



### 02 Cybersecurity Assessment Service

Specialized companies that **provide inspections and analysis designed to help businesses understand the security status of their network systems**. These services provide a comprehensive examination of an organization's network infrastructure, systems and applications to identify possible vulnerabilities and security risks. Through these assessments, organizations can receive recommendations for improvements to enhance their protection capabilities.

# Four Service Categories

## 四大服務類別

### 03 Managed Security and Incident Response Service

**Managed Security Services (MSS)** and **Incident Response Services (IRS)** are cybersecurity solutions provided by third-party providers specializing in helping organizations protect their systems from attacks and respond quickly to security issues. MSS allows organizations to rely on a team of professionals to reduce management complexity and costs and ensure system security. IRS is designed to quickly resolve issues and restore normal operations when systems or data are threatened, minimizing the impact on business.

### 04 Cybersecurity Training Service

It aims to enhance the security awareness and competence of **corporate staff**, reduce the risks caused by human errors. Through **regular training**, enterprises can maintain the latest security principles and establish a good security culture. In addition, the program also covers **cybersecurity certification courses to enhance individuals' professional skills** in the areas of information technology and cybersecurity.



# Process Overview

## 流程總覽

01

Self-Application  
自主申請

Service providers should select **the appropriate cybersecurity service category (multiple choices)** according to their own circumstances for **application (free application fee)**, and **submit the relevant materials as required** before the deadline.

02

Qualification Review  
資格審核

HKCERT is responsible for **reviewing the supplier's compliance with the requirements** and **checking all application materials**.

03

Information Collection  
資訊收集

Qualified service providers are required to **provide more information**, including company profile, contact information, and success stories **to display on the official website**.

04

Website Publication  
官網公示

After reviewing the information, **a list of service providers will be published** on the website.

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提交網上登記表



2. Check Qualification  
基本資格審查



3. Submit Supporting  
Documents  
提交證明文件



4. Documentation  
Review 文件審核

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# Sample of Supporting Documents 證明文件樣本

## Valid Business Registration Certificate (BR)

表格式  
FORM 2  
(商業登記條例) (第 310 章)  
BUSINESS REGISTRATION ORDINANCE (Chapter 310)  
(商業登記規例)  
BUSINESS REGISTRATION REGULATIONS  
商業/XXXXX 登記證  
Business/XXXXX Registration Certificate

正本  
ORIGINAL

業務/法團所用名稱  
Name of Business/  
Corporation  
X X 貨櫃運輸公司  
KXX DX TRANSPORTATION COMPANY

業務/分行名稱  
Business/  
Branch Name  
\*\*\*\*\*  
\*\*\*\*\*

地址  
Address  
X/F  
XXX GLOUCESTER ROAD  
WAN CHAI  
HK

業務性質  
Nature of Business  
TRANSPORTATION

法律地位  
Status  
INDIVIDUAL

生效日期  
Date of Commencement  
01/04/2003

屆滿日期  
Date of Expiry  
31/03/2004

登記證號碼  
Certificate No.  
3XXXXXX-000-04-03-A

登記費及徵費  
Fee and Levy  
\$2,600  
(登記費 FEE = \$2,000)  
(徵費 LEVY = \$600)

有效期  
VALID PERIOD

商業登記號碼  
BUSINESS REGISTRATION NO.

請注意：此商業登記證及繳款通知書須於繳款時一併交回。 (SEE OVERLEAF FOR ENGLISH VERSION)

第 6(6) 條規定任何人士不得將此商業登記證或任何其部分作任何用途，如有違反此項規定者，其業務或經營該業務的人或受僱於該業務的僱員的任何法律規定已獲遵從。

第 7(2) 條規定任何經營業務人士，倘在現有商業登記證期滿後未有收到繳款通知書，須於 1 個月內以書面通知稅務局局長。

第 8 條規定凡申請登記表格內所列業務詳情有任何變更時或凡某項業務經已結束，任何經營有關業務的人或在結束前經營該項業務的人須於該變更發生時或該項業務結束時起計 1 個月內，以書面通知局長。

第 12 條規定各業務須將其有效的商業登記證或有效的分行登記證於每一營業地點展示。

第 15(1) 條規定對觸犯本條例者可施行的罰則，包括罰款 \$5,000 及監禁 1 年。

第 21 條規定須將收取徵費所得的全部款項撥付破產欠薪保障基金。

繳款時請將此商業登記證及繳款通知書完整交出。在付款後，本繳款通知書方成為有效的商業登記證。  
PLEASE PRODUCE THIS CERTIFICATE AND DEMAND NOTE INTACT AT TIME OF PAYMENT. THIS DEMAND NOTE WILL ONLY BECOME A VALID BUSINESS REGISTRATION CERTIFICATE UPON PAYMENT.  
繳印所示登記費及徵費收訖。(請參閱背頁繳款辦法所載內容)  
RECEIVED FEE AND LEVY HERE STATED IN PRINTED FIGURES. (Please see payment instructions overleaf.)

IRDB 02/04/03 12345678 888888 CHQ \$2,600.00 S

## Certificate of Incorporation (CI)

CR  
公司註冊處  
COMPANIES REGISTRY

編號  
No. \_\_\_\_\_

公司註冊證明書  
CERTIFICATE OF INCORPORATION

本人謹此證明  
I hereby certify that

Limited  
公司

於本日根據香港法例第 622 章《公司條例》  
is this day incorporated in Hong Kong under the Companies Ordinance  
在香港成立為法團，此公司是一間  
(Chapter 622 of the Laws of Hong Kong), and that this company is  
有限公司。  
a limited company.

本證明書於 \_\_\_\_\_ 年 \_\_\_\_\_ 月 \_\_\_\_\_ 日發出。  
Issued on \_\_\_\_\_

香港特別行政區公司註冊處處長  
Miss  
Registrar of Companies  
Hong Kong Special Administrative Region

註 Note:  
公司名稱獲公司註冊處註冊，並不表示獲授予該公司名稱或其任何部分的商標權或任何其他知識產權。  
Registration of a company name with the Companies Registry does not confer any trade mark rights or any other intellectual property rights in respect of the company name or any part thereof.

1. Submit E-Form  
提交網上登記表

2. Check Qualification  
基本資格審查

3. Submit Supporting Documents  
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4. Documentation Review  
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# Sample of Supporting Documents

## 證明文件樣本

Members of the service providers' cybersecurity technical team should possess relevant professional qualifications and hold at least one of the following certifications:

- Certified Ethical Hacker (CEH)
- Certified Information Systems Security Professional (CISSP)
- Certified Information Systems Auditor (CISA)
- Certified Information Security Manager (CISM)
- Offensive Security Certified Professional (OSCP)
- Offensive Security Certified Expert (OSCE)
- CREST Registered Penetration Tester (CRT)
- CREST Practitioner Security Analyst (CPSA)
- GIAC Penetration Tester Certification (GPEN)
- Certified Information Security Professional (CISP)
- Service Providers in “Managed Security and Incident Response Services” category are required to hold: **Certification to ISO 27001 Information Security Management**



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### Project Reference Form

HKCERT Cybersecurity Service Provider  
Connect Programme

Project Reference Form

Project Reference 項目經驗 (#1):

Client's Company\*:  
客戶公司


Services Offered\*:  
服務類別(多選)

- Internet Security Solutions 互聯網安全解決方案
- Cybersecurity Assessment Service 網絡安全評估服務
- Managed Security and Incident Response Services 安全管理及事故響應服務
- Cybersecurity Training Service 網絡安全培訓服務

Service Provided (<100 Words)\*:  
所提供服務 (小於 100 字)

- 1 -

Fields marked with an asterisk (\*) are mandatory



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5	<b>Company Address</b>	Office Located within Hong Kong	Provide relevant supporting documents, e.g. valid Business Registration Certificate (BR)
6	<b>Total Number of Employees</b>	Minimum of 4 staff members	Provide relevant supporting documents, e.g. Employees' Compensation Insurance
7	<b>Cybersecurity Technical Team Size</b>	Minimum of 2 cybersecurity professionals	Provide professional qualification certificates relevant to the selected cybersecurity service category (If the team size exceeds 10 members, only 10 certificates are required)
8	<b>Project Experience in the Selected Cybersecurity Service Category</b>	24 projects provided and completed in selected category within the past two years (1 July 2023 – 30 June 2025)	Complete and submit Project Reference Form
			Project Engagement Proof: Provide the corresponding Purchase Order / Signed Agreement / Contract
			Project Completion Proof: Provide the corresponding Payment Record / Signed Delivery Note / Signed Project Completion Confirmation Letter

1. Submit E-Form  
提交網上登記表



2. Check Qualification  
基本資格審查



3. Submit Supporting Documents  
提交證明文件

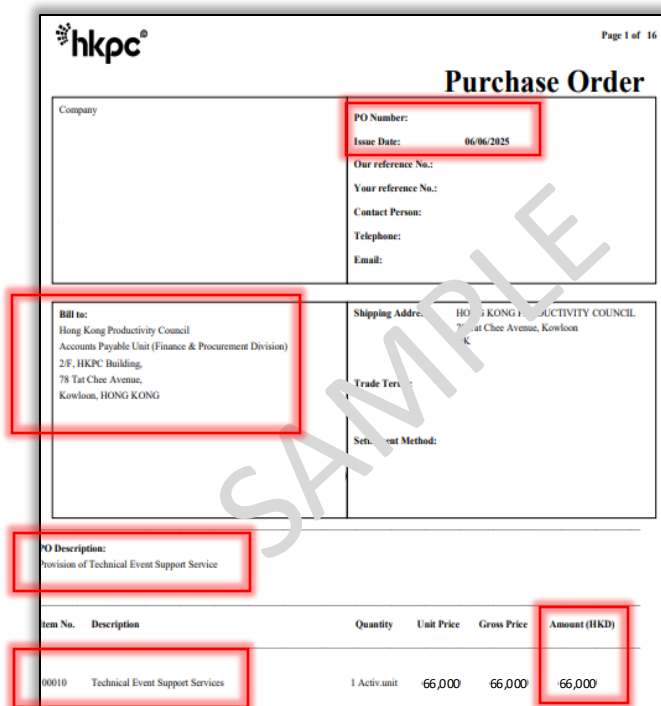


4. Documentation Review  
文件審核

# Sample of Supporting Documents 證明文件樣本

## Project Engagement Proof

- Purchase Order OR
- Signed Agreement / Contract



hkpc® Page 1 of 16

### Purchase Order

Company: [Redacted]

PO Number: [Redacted]

Issue Date: 06/06/2025

Our reference No.: [Redacted]

Your reference No.: [Redacted]

Contact Person: [Redacted]

Telephone: [Redacted]

Email: [Redacted]

Bill to: Hong Kong Productivity Council  
Accounts Payable Unit (Finance & Procurement Division)  
2/F, HKPC Building,  
78 Tat Chee Avenue,  
Kowloon, HONG KONG

Shipping Address: HONG KONG PRODUCTIVITY COUNCIL  
78 Tat Chee Avenue, Kowloon  
K

Trade Term: [Redacted]

Payment Method: [Redacted]

PO Description: Provision of Technical Event Support Service

Item No.	Description	Quantity	Unit Price	Gross Price	Amount (HKD)
00010	Technical Event Support Services	1 Activunit	66,000	66,000	66,000

- PO issue date OR Contract effective date
- Project ID
- Project client name
- Service description
- Project amount
- The contract document should be duly signed by both parties

To verify whether the project has been completed

## Project Completion Proof

- Payment Record OR
  - Bank transfer record (receipts or invoices are not accepted)
  - Payment date
  - Whether the payment amount is the same as the amount listed in the order or contract.
- Signed Delivery Note OR
  - Signed by the project client
  - Note issue date
  - Whether the project ID and service description is consistent with the order or contract
- Signed Project Completion Confirmation Letter
  - Signed by the project client
  - Letter issue date
  - Whether the project ID and service description is consistent with the order or contract

1. Submit E-Form  
提交網上登記表

2. Check Qualification  
基本資格審查

3. Submit Supporting Documents  
提交證明文件

4. Documentation Review  
文件審核

# Process Overview

## 流程總覽

01

Self-Application  
自主申請

Service providers should select **the appropriate cybersecurity service category (multiple choices)** according to their own circumstances for **application (free application fee)**, and **submit the relevant materials as required** before the deadline.

02

Qualification Review  
資格審核

HKCERT is responsible for **reviewing the supplier's compliance with the requirements** and **checking all application materials**.

03

Information Collection  
資訊收集

Qualified service providers are required to **provide more information**, including company profile, contact information, and success stories **to display on the official website**.

04

Website Publication  
官網公示

After reviewing the information, **a list of service providers will be published** on the website.

# Process Overview

## 流程總覽

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# Information Collection & Display

## 資訊收集及展示

Qualified service providers are required to submit additional information for display on the [Provider List Page](#), including:

- Cybersecurity Solutions
- Company Profile



### Incident Report and Response

Our confidential 24-hour hotline offers incident reporting, response advice, and support, with international collaboration for cross cases.

- Solution Name
- Brief Description

Qualified service providers are required to submit additional information for display on the [Provider Information Page](#), including:

- Company details
  - Company Logo
  - Contact Information
  - Successful cases
  - Awards received



香港網絡安全事故協調中心

Hong Kong and 3 other(s)

Managed by the Hong Kong Productivity Council (HKPC), Hong Kong Computer Emergency Response Team Coordination Centre (HKCERT) is the centre for coordination of computer security incident response for local enterprises and Internet Users. Its missions are to facilitate information disseminating, provide advices on preventive measures against security threats and to promote information security awareness.

### Specialized in:

Internet Security Solutions

Managed Security and Incident Response Services

- Category of cybersecurity services offered

- Year of Establishment

### Year Founded

2001

### Technical Team Size

5-10

### Number of Employees

>20

- Company Scale

Visit Profile

Contact

# Information Collection & Display

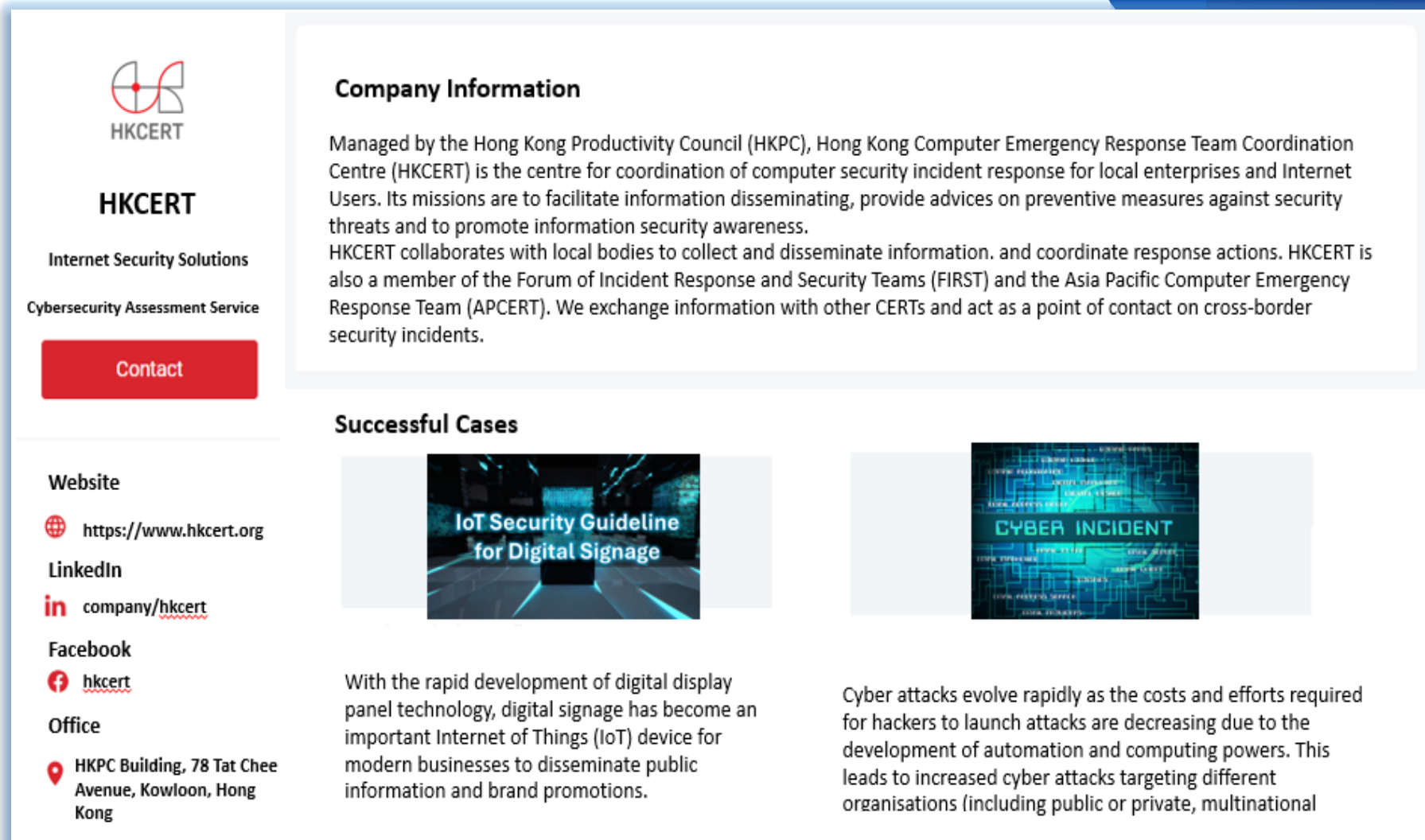
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The screenshot displays the HKCERT provider profile page. It features the HKCERT logo and name at the top left, followed by the text 'Internet Security Solutions' and 'Cybersecurity Assessment Service'. A red 'Contact' button is positioned below this information. To the right, the 'Company Information' section describes HKCERT's role in managing computer security incident response for local enterprises and Internet Users, mentioning its collaboration with the Forum of Incident Response and Security Teams (FIRST) and the Asia Pacific Computer Emergency Response Team (APCERT). Below this, the 'Successful Cases' section is divided into two columns. The first column features a thumbnail for 'IoT Security Guideline for Digital Signage' with a brief description of digital display panel technology. The second column features a thumbnail for 'CYBER INCIDENT' with a description of how cyber attacks are evolving due to automation and computing powers.

### HKCERT


Internet Security Solutions  
Cybersecurity Assessment Service

[Contact](#)


#### Company Information

Managed by the Hong Kong Productivity Council (HKPC), Hong Kong Computer Emergency Response Team Coordination Centre (HKCERT) is the centre for coordination of computer security incident response for local enterprises and Internet Users. Its missions are to facilitate information disseminating, provide advices on preventive measures against security threats and to promote information security awareness. HKCERT collaborates with local bodies to collect and disseminate information, and coordinate response actions. HKCERT is also a member of the Forum of Incident Response and Security Teams (FIRST) and the Asia Pacific Computer Emergency Response Team (APCERT). We exchange information with other CERTs and act as a point of contact on cross-border security incidents.

#### Successful Cases



With the rapid development of digital display panel technology, digital signage has become an important Internet of Things (IoT) device for modern businesses to disseminate public information and brand promotions.



Cyber attacks evolve rapidly as the costs and efforts required for hackers to launch attacks are decreasing due to the development of automation and computing powers. This leads to increased cyber attacks targeting different organisations (including public or private, multinational

# Process Overview

## 流程總覽

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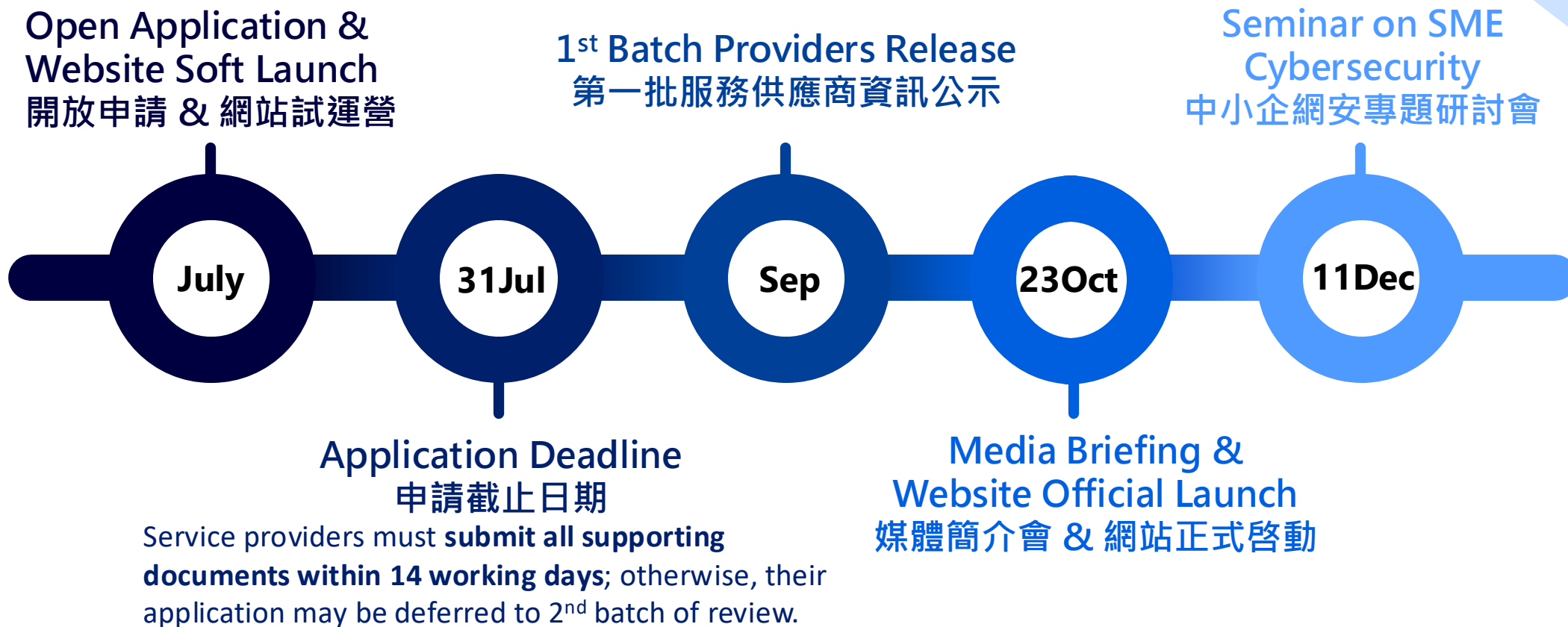
04

Website Publication  
官網公示

After reviewing the information, **a list of service providers will be published** on the website.

# Event & Process Timeline

## 活動及流程時間綫



Applications will be processed and published on a **“first-come, first-reviewed, first-published”** basis, subject to the completeness of submitted documents.  
所有申請將根據「先提交、先審核、先公示」原則處理，並以提交文件的完整性為前提

# Cybersecurity Service Providers Connect Programme

*Empowering Enterprises Digital Defense,  
Building Stronger Cybersecurity Ecosystem*

*賦能企業數位防禦，共築網安生態體系*



It aims to connect local cybersecurity service providers with enterprises and institutions through a dedicated platform. This platform simplifies the process of finding cybersecurity solutions and fosters the development of the local cybersecurity ecosystem.



# *Empowering Entreprises Digital Defense*

## *賦能企業數位防禦*



### **Easily Find Trusted Cybersecurity Services** 快速找到可信賴的網安服務

The website showcases qualified and categorized service providers, helping businesses quickly identify suitable cybersecurity solutions while saving time and reducing risk.



### **Enhance Cybersecurity Readiness** 提升網絡安全防護能力

Through the website's Cybersecurity Resource Hub Page, users can access free tools, practical guides, and best practices to strengthen their organization's self-defense capabilities.

# *Building Stronger Cybersecurity Ecosystem*

## 共築網安生態體系



### **Enhance Visibility & Expand Reach**

Reach more potential clients through website listings, media briefings, seminars, and promotional channels supported by DPO and HKCERT.



### **Build Trust & Strengthen Connections**

Qualified cybersecurity providers gain increased credibility, while enterprises and organisations can use the platform to identify reliable solutions.



### **Connect Resources & Foster Ecosystem**

Collaborate and exchange ideas with industry partners to jointly promote the development of the local cybersecurity ecosystem.



# Q&A

Hong Kong Computer Emergency  
Response Team Coordination Centre  
香港網絡安全事故協調中心





# THANK YOU

# 謝謝



HKCERT CONNECT Programme Coordination Team  
HKCERT聯動計劃小組



Email 郵箱 : [sp-connect@hkcert.org](mailto:sp-connect@hkcert.org)

Hong Kong Computer Emergency  
Response Team Coordination Centre  
香港網絡安全事故協調中心



HKCERT