

# New Botnet and Malware Targeted to Industry Sectors



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# Agenda

- Malware Trend
- Security Risk on Industry Sector
- Case Study
- Security Mitigations

# Malware Trend

# Reason

- Fun
- Profit
  - Direct financial gain
  - Sell data, service
- State sponsor
  - Political

# Incident Classification by Industry

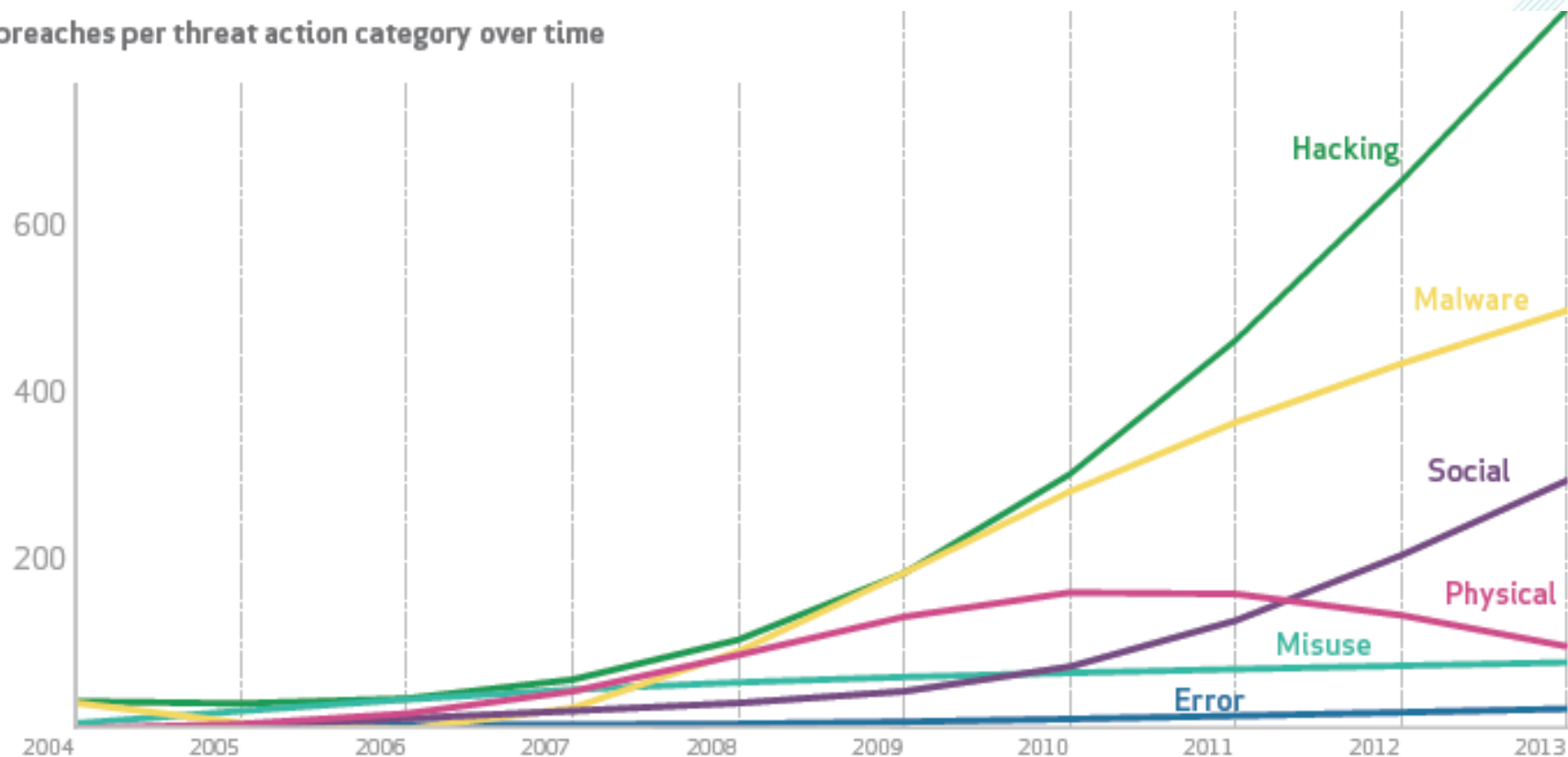
INDUSTRY	POS INTRUSION	WEB APP ATTACK	INSIDER MISUSE	THEFT/LOSS	MISC. ERROR	CRIMEWARE	PAYMENT CARD SKIMMER	DENIAL OF SERVICE	CYBER ESPIONAGE	EVERYTHING ELSE
Accommodation [72]	75%	1%	8%	1%	1%	1%	<1%	10%		4%
Administrative [56]		8%	27%	12%	43%	1%		1%	1%	7%
Construction [23]	7%		13%	13%	7%	33%			13%	13%
Education [61]	<1%	19%	8%	15%	20%	6%	<1%	6%	2%	22%
Entertainment [71]	7%	22%	10%	7%	12%	2%	2%	32%		5%
Finance [52]	<1%	27%	7%	3%	5%	4%	22%	26%	<1%	6%
Healthcare [62]	9%	3%	15%	46%	12%	3%	<1%	2%	<1%	10%
Information [51]	<1%	41%	1%	1%	1%	31%	<1%	9%	1%	16%
Management [55]		11%	6%	6%	6%		11%	44%	11%	6%
Manufacturing [31,32,33]		14%	8%	4%	2%	9%		24%	30%	9%
Mining [21]			25%	10%	5%	5%	5%	5%	40%	5%
Professional [54]	<1%	9%	6%	4%	3%	3%		37%	29%	8%
Public [92]		<1%	24%	19%	34%	21%		<1%	<1%	2%
Real Estate [53]		10%	37%	13%	20%	7%			3%	10%
Retail [44,45]	31%	10%	4%	2%	2%	2%	6%	33%	<1%	10%
Trade [42]	6%	30%	6%	6%	9%	9%	3%	3%		27%
Transportation [48,49]		15%	16%	7%	6%	15%	5%	3%	24%	8%
Utilities [22]		38%	3%	1%	2%	31%		14%	7%	3%
Other [81]	1%	29%	13%	13%	10%	3%		9%	6%	17%

Source:  
Verizon DBIR 2014

For more information on the NAICS codes [shown above] visit: <https://www.census.gov/cgi-bin/sssd/naics/naicsrch?chart=2012>

# Threat Action Category Trend

Number of breaches per threat action category over time



Source: Verizon DBIR 2014



# Infection Vector

- PC
- Mobile
- USB storage device
- Router
- Network connected device??
  - NAS
  - Smart Home , e.g. Google Nest

- Up to 50 billion things (or devices) will be connected to the Internet by 2020
- Equivalent of 6 devices for every person on the planet.

Image source: PAI/BAY AREA NEWS GROUP





# Internet of Things (IoT)

- Search “POS name” on Internet

The screenshot shows the SHODAN search engine interface. The search bar at the top contains the query "S n POS". The search results are displayed in a table-like format with columns for Services, Top Countries, and search results. The search results are filtered to show only "401 Authorization Required" errors. The first result is from "Verizon Internet Services" and the second is from "Optimum Online". Both results show the "WWW-Authenticate: Basic realm='S n POS'" header, which is highlighted with a red box. The number of results for this query is 2830, also highlighted with a red box.

Services	Count	Top Countries	Country	Count
HTTP	2,589	United States	2,639	
HTTP Alternate	241	Canada	135	
		Germany	39	
		Costa Rica	2	

Search Results	Count
401 Authorization Required	2830

Search Results	Count
401 Authorization Required	2830

# Security Risk on Industry Sector

# Banking (ATM)

- 95 % run on versions of Windows XP
- Allow physical access and may connect additional device for hacking
- Insert CDs and USB sticks to upload the malware
- In Macau, connect skimming device to record card data and pins

<http://krebsonsecurity.com/2014/05/thieves-planted-malware-to-hack-atms/>

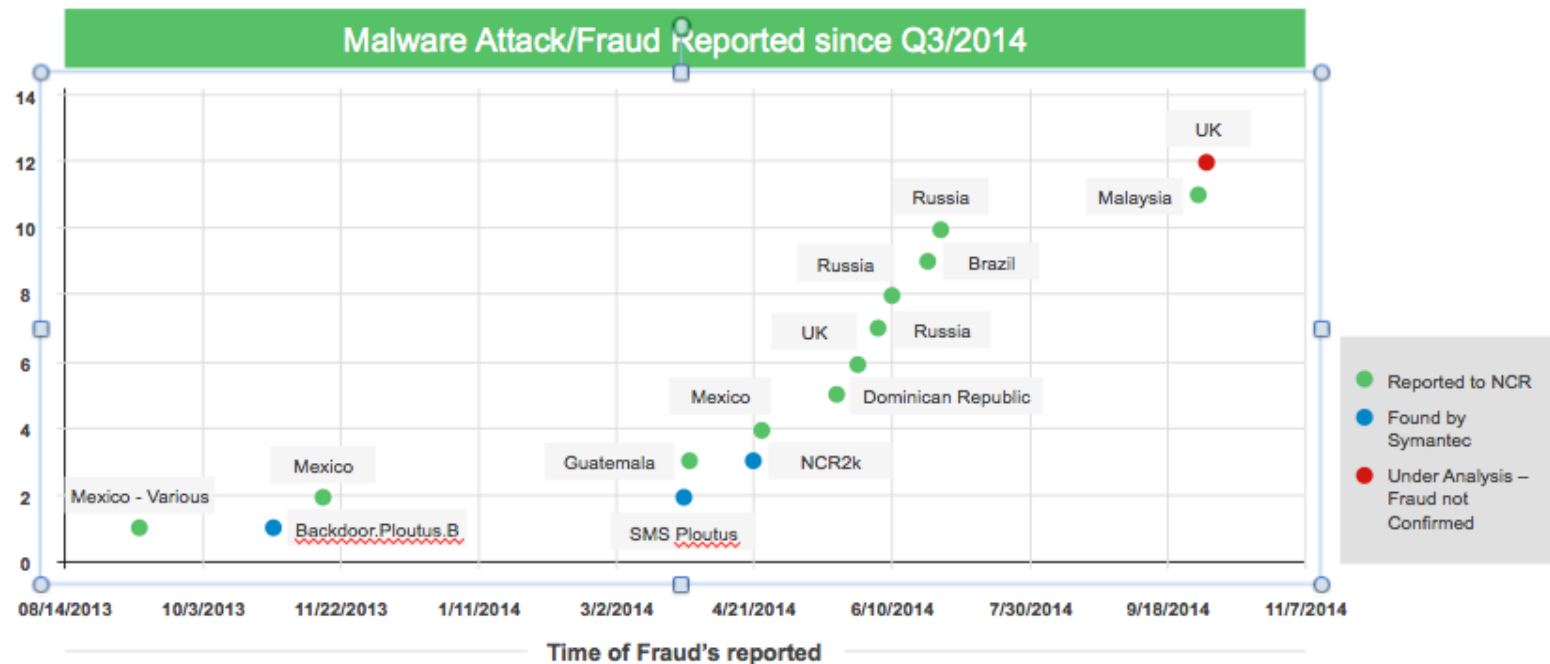
- In Mexico, connect external keyboard or mobile phone to receive command

<http://www.symantec.com/connect/blogs/texting-atms-cash-shows-cybercriminals-increasing-sophistication>

# Banking (ATM)

Rapid rise

In frequency and expansion of logical attacks



10/17/14 NCR Confidential

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Source: <http://krebsonsecurity.com/2014/10/spike-in-malware-attacks-on-aging-atms/>

# Impact and Loss

- ATM malware
  - USD \$1 million loss (from 18 ATMs) reported in Malaysia
  - EAST Estimated 20 incidents of ATM in 1H2014
  - Overall ATM related fraud losses of €132 million (~USD \$158 million), 7% Up

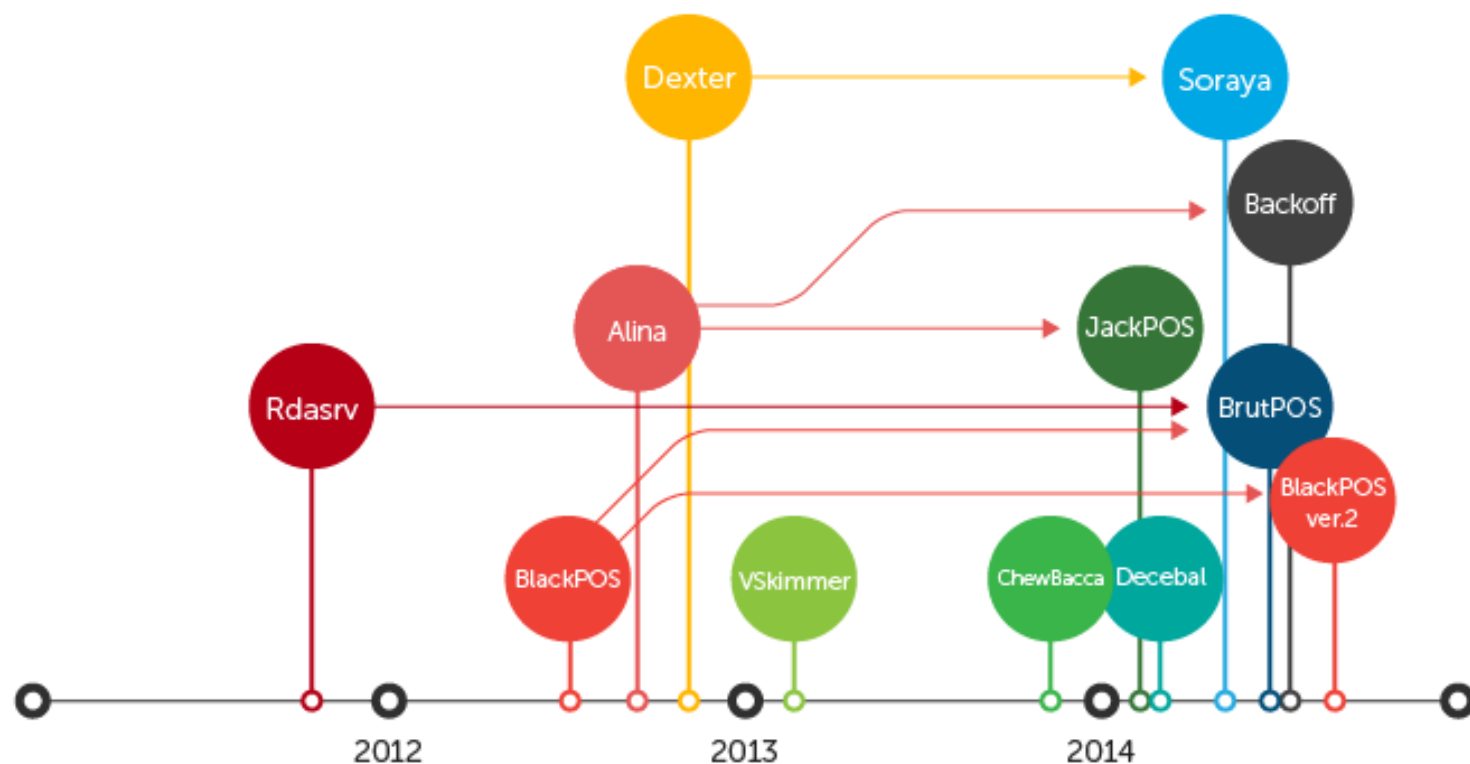
Source: <http://european-atm-security.eu/files/ATM-Malware-reaches-Western-Europe-For-release-to-the-media-on-14th-October-2014.pdf>

# Retail (Point of Sales)

- Support various payment methods and increase attack surfaces
- Support various business needs and not only store financial data but also personal data
- Connected to corporate network through the Internet
- Low adoption rate of EMV chips in US compare with other region
- RAM (memory) scraping malware



# Retail (Point of Sales)



Source: <http://www.trendmicro.com/vinfo/us/security/news/cybercrime-and-digital-threats/the-evolution-of-pos-ram-scrapers-malware>

# Impact and Loss

- POS malware

Target data breach

Nov 2013

- 40 millions cards leaked
- Sell USD20-45 per card

HomeDepot data breach

Sep 2014)

- 56 millions cards leaked

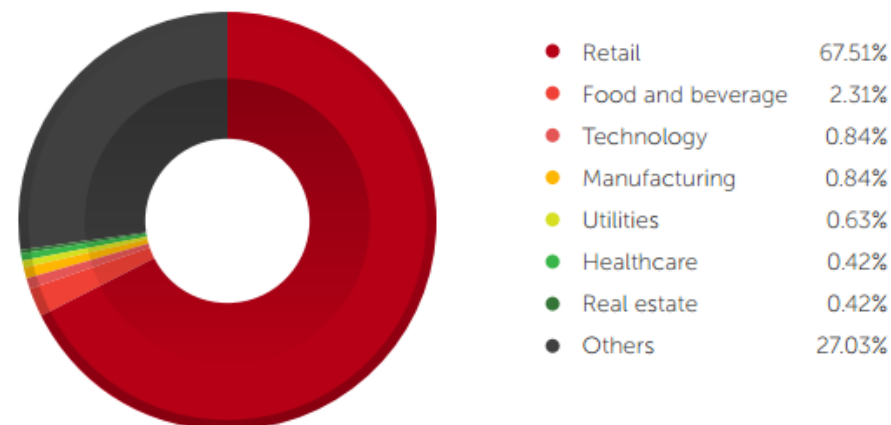


Figure 47: PoS RAM scraper detection distribution by industry

Source:

<http://www.trendmicro.com/vinfo/us/security/news/cybercrime-and-digital-threats/the-evolution-of-pos-ram-scraper-malware>

# Others

- Critical Infrastructure
  - ICS, SCADA malware
- Shipping and Logistics
- HealthCare



# Case Study

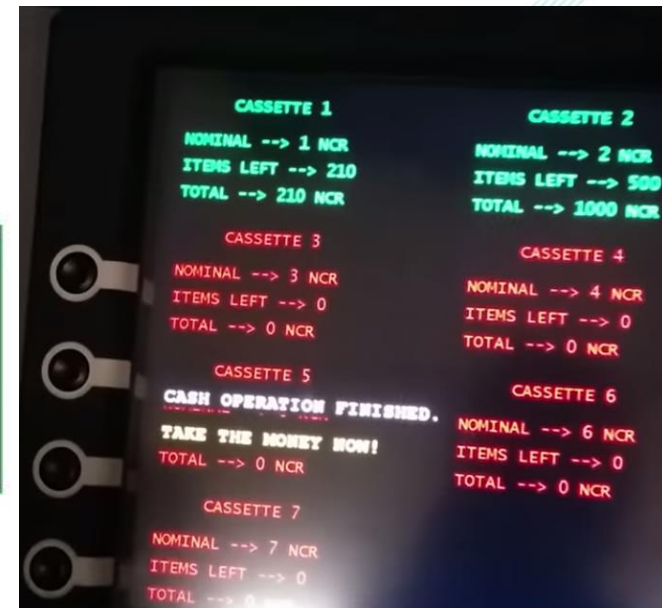
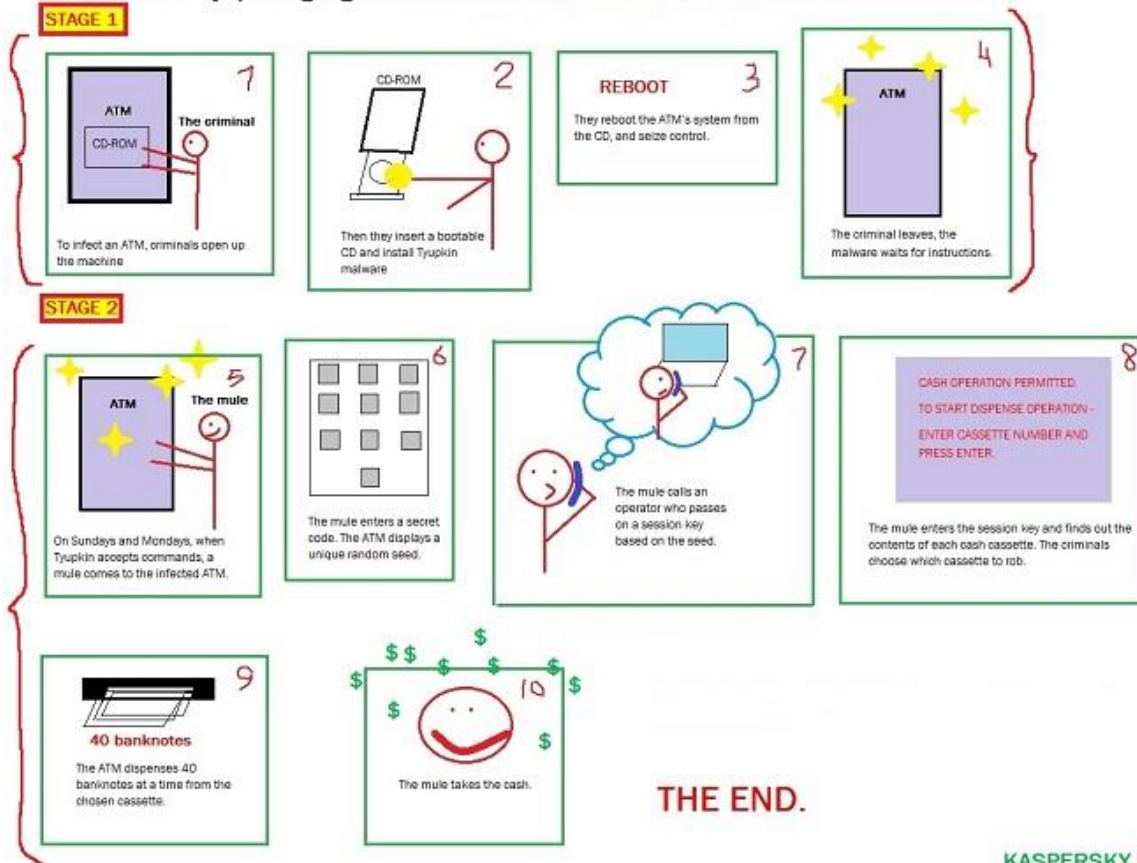
# Banking (ATM) - Tyupkin

- Discovered in 2014
- ATM Jackpotting Malware
- Active on more than 50 ATMs at banking institutions in Eastern Europe
- Spread to several other countries, including the U.S., India and China.
- Only affect Microsoft Windows 32bits version
- Only active at a specific time at night



# Banking (ATM) - Tyupkin

How "Tyupkin" gang tricked ATMs and stole millions of dollars without credit cards



Demo

[https://www.youtube.com/watch?v=QZvdPM\\_h2o8](https://www.youtube.com/watch?v=QZvdPM_h2o8)

KASPERSKY LAB

Source: Kaspersky Lab



# PoS - BackOff

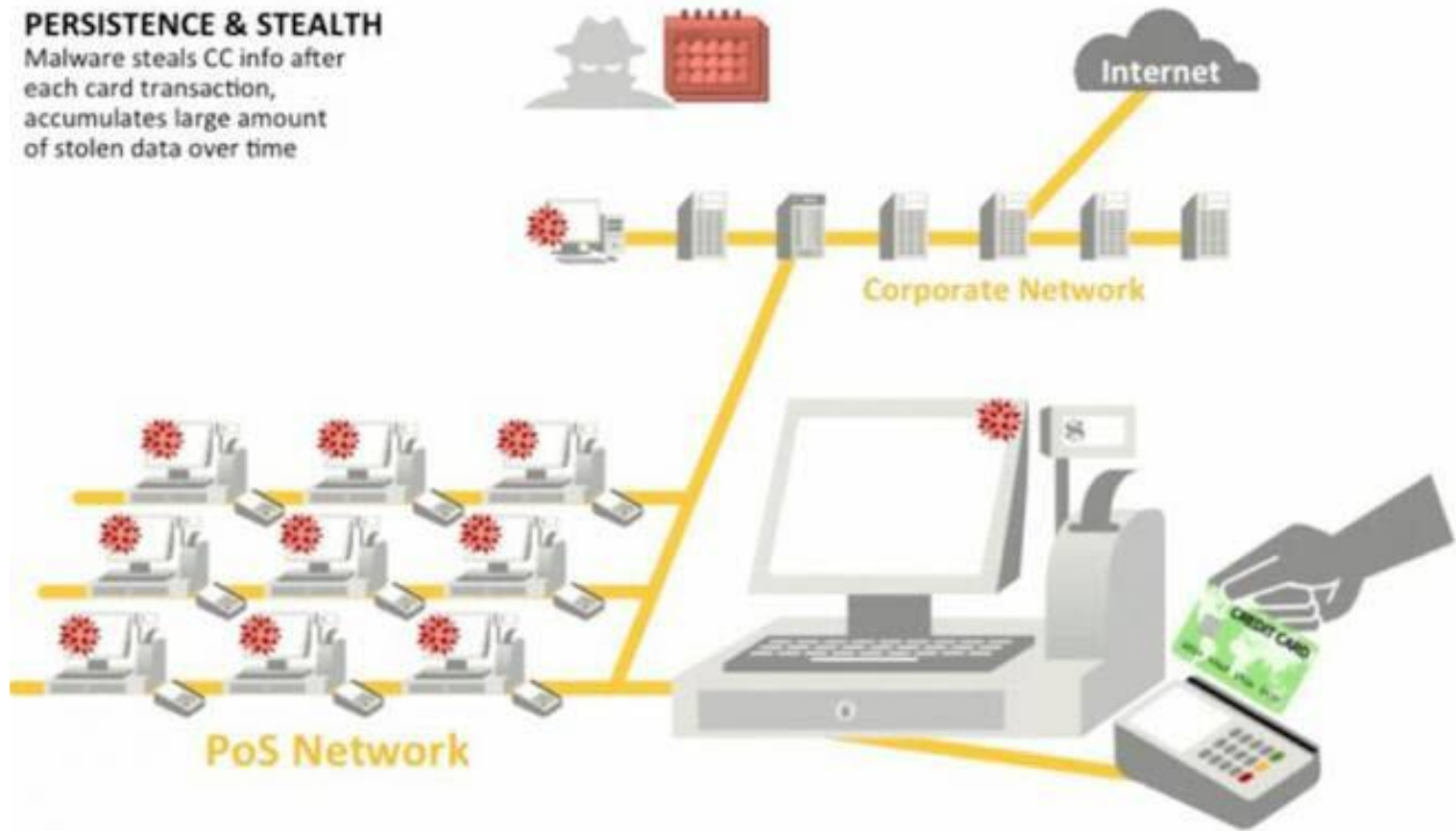
- Discovered in 2014
- 7 PoS system providers/vendors affected
- Estimated more than 1,000 U.S. businesses were affected by the malware, including Dairy Queen, SUPERVALU and UPS
- Use remote desktop applications, such as Microsoft, Apple and Chrome Remote Desktop on infected machine



# PoS - BackOff

## PERSISTENCE & STEALTH

Malware steals CC info after each card transaction, accumulates large amount of stolen data over time



Source: Forbes.com

# PoS - BackOff

- Scan the Internet facing remote desktop application
- Brute force the login credentials of the remote desktop and gain Admin and privileged access accounts
- Install the malware and extract data by memory scraping
- Parse *Track 1* (IATA) and *Track 2* (ABA) data
- Connect to C&C to upload discovered data

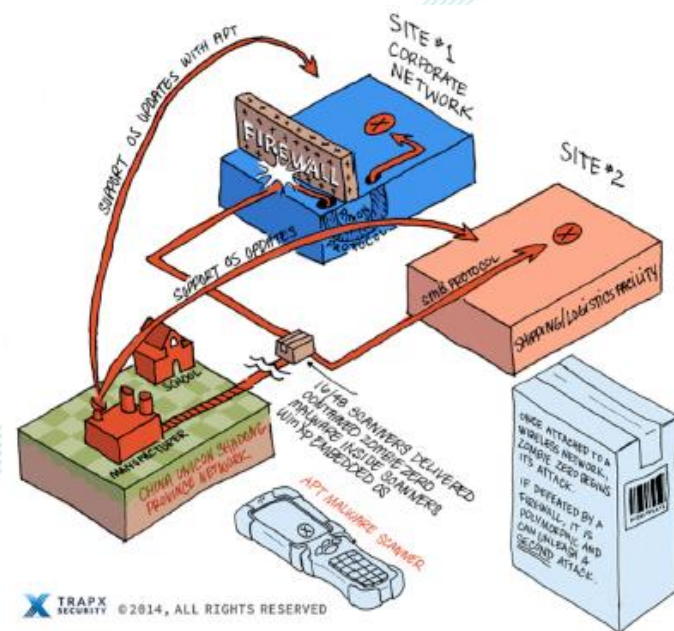
# Logistics – Zombie Zero

- Discovered in 2014 by TrapX
- Chinese factory responsible for selling a proprietary hw/sw scanner application used in shipping and logistics company
- Identified 8 victims



# Logistics – Zombie Zero

- Embedded in a version of WindowsXP installed on hardware or software version update
- Found in 16 out of 48 scanners
- Looked for “finance” related server in the network
- Sent the collected financial and ERP data to Hacker's CnC server in China



Source: [http://www.trapx.com/wp-content/uploads/2014/07/TrapX\\_ZOMBIE\\_Report\\_Final.pdf](http://www.trapx.com/wp-content/uploads/2014/07/TrapX_ZOMBIE_Report_Final.pdf)

# Security Mitigation



# Banking (ATM)

## Physical Protection

- Ensure the ATM is in an open, well-lit environment that is monitored by visible security cameras.
- Regularly check the ATM for signs of attached third-party devices (skimmers).
- Consider filling the ATM with just enough cash for a single day of activity.
- ATMSWG - Best practice for physical ATM security

<http://www.link.co.uk/AboutLINK/site-owners/Pages/Security-for-ATMs.aspx>

# Banking (ATM)

## System Protection

- Locking down the BIOS to prevent booting from unauthorized media, such as CD ROMs or USB sticks
- Use disk encryption to avoid tampering
- Upgrading to a supported operating system such as Windows 7

## PCI ATM security guidelines

[https://www.pcisecuritystandards.org/pdfs/PCI\\_ATM\\_Security\\_Guidelines\\_Info\\_Supplement.pdf](https://www.pcisecuritystandards.org/pdfs/PCI_ATM_Security_Guidelines_Info_Supplement.pdf)

# Retail (POS)

- Segregate your networks.
- Limit the applications allowed on your POS computers.
- Review firewall configurations and only allow access from authorized source and provide required port/service.
- If your anti-virus has a Live Protection service, make sure it is on and working.

Source: <https://nakedsecurity.sophos.com/2014/08/25/secret-service-says-backoff-malware-hit-1000-businesses-6-tips/>

# Retail (POS)

- Review remote access policies and procedures.
- Consider requiring the use of a Virtual Private Network (VPN) with two-factor authentication(2FA) support.
- Enable logging of events and make sure there is a process to monitor logs on a daily basis.

## Microsoft Windows Hardening Guide

[http://download.microsoft.com/documents/en-us/Protecting\\_Point\\_of\\_Sale\\_Devices-April\\_2014.pdf](http://download.microsoft.com/documents/en-us/Protecting_Point_of_Sale_Devices-April_2014.pdf)

# Conclusion

Criminals looking for the weakest link

- Physical protection
- Network Access Control
- Password policy
- Secure Remote Access
- Auditing

# Thank You

## Q & A

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